

Comments From People We Support

"I think they are a good company"

"Staff support me well by listening and helping me when I am anxious."

"I feel very safe"

"They listen to me".

"I feel staff have supported me well to stay safe (during CoVID)".

"They treat every individual differently to support them".

"If I need to talk to a manager I can call them, email them, sometimes I use Facebook"

"Management do a good job"

Staff did a "good job around CoVID-19 safety"

"I live on my own and independently work and I love bowling and pizza hut in west Swindon"

"I get to do things I enjoy"

"I feel very safe"

"They take care of me"

"All staff are kind to me"

"They help me to eat healthily".

"My keyworker has been helping me with portion control & a healthy menu"

"I am independent. I am moving closer to living on my own and shopping myself".

"We have carers that help with my anxiety and take me out"

I would "Tell them to go to Saracen Care if my friends needed looking after"

"I make choices about what to do & where to go, and what to eat"

"There is a complaints book or I can ring the Manager"